



SERVICE BULLETIN

Date: November 8, 2024

RE: Safariland Duty Rated Holsters – Left-Handed, RDS for Glock Firearms

PLEASE READ THIS IMPORTANT BULLETIN IN ITS ENTIRETY

Safariland's standards for Duty Rated holster retention testing are unmatched in the industry, reflecting the company's steadfast commitment to continuous product improvement and user safety. Recent testing determined a scenario that could potentially compromise the retention standards of the ALS lever in certain left-handed RDS holsters for Glock 17, Glock 19, Glock 34, Glock 45 and Glock 47 firearms. Safariland promptly initiated the development of a proactive solution, reinforcing its mission to safeguard those who trust and depend on its Duty Rated holsters.

Notably, Safariland is not aware of any specific incident from the field related to this issue, which is telling considering the number of holsters in-service. Further, for Retention Level III (i.e., ALS/SLS combination) holsters, the added security of the SLS mitigates any potential retention issues. Also, since ALS disengagement must be initiated through deliberate manipulation, the security of the firearm inside the holster remains functional.

Safariland initiated a thorough investigation, including inspection and testing the performance of retention features across our Duty Rated holster line. Safariland identified impacts to left-handed RDS (both 6000 series and 7000 series) Duty Rated holsters for Glock 17, Glock 19, Glock 34, Glock 45, and Glock 47 firearms only. For avoidance of doubt, this does **not** impact any right-handed RDS Duty Rated holsters, **nor** any other Duty Rated holsters for any other firearm fit.

As a reminder, Duty Rated holsters are designed for use as a system with specified mounting devices and configured with specified duty belts and tested to defined retention levels. Although the potential functionality issue is not expected to occur in violent take-away scenarios, Safariland stands behind its Retention Level performance standards and, thus, this bulletin has been issued out of an abundance of caution.

Again, this potential issue involves **left-handed RDS Duty Rated holsters for Glock 17, Glock 19, Glock 34, Glock 45 and Glock 47 firearms only** (listed in Table 1, below, by model and fits), and manufacturing code for the period prior to October 2024.

Table 1 – Left-Handed RDS Duty Rated Holsters

Models	Fits
7360RDS, 7362RDS, 7365RDS, 7390RDS, 7392RDS, 7395RDS	28327, 28325, 8327, 8325, 8972, 68325, 89727
6360RDS, 6362RDS, 6365RDS, 6390RDS, 6392RDS, 6395RDS	2832, 28327, 832, 8327, 8972, 8314, 8321, 6832, 8329, 8392, 89727, 28314, 28321, 28329, 28392, 68314, 8328, 28328, 8252, 28252

To the extent that any of the above-listed affected holster model/fit does not meet the agency's Retention Level requirements, Safariland will issue a replacement holster for 7TS models or replacement ALS lever to retrofit 6000-series models.

Based on sales records, Safariland will be contacting affected agency customers and distributors to initiate the process for holster or part replacement. For questions, agencies and distributors should contact their local Safariland Account Manager.

For individuals who are using any of the affected holsters, as listed in Table 1 above, please immediately contact Safariland by email at LHRDSHolsters@Safariland.com to initiate the request for a remedy. In order to facilitate the request, please include your contact information (name, address, email and phone number) along with the holster information as follows: (1) Model Number, (2) Fit Code, and (3) Manufacturing Code. The Model Number, Fit Code and Manufacturing Code are found on the back of the holster.

At Safariland, the safety of law enforcement officers is of the utmost importance, thus the need for this extraordinary precaution. Safariland apologizes, in advance, for any inconvenience that this may cause you or your agency, but believes that this will ensure the level of confidence that you have come to expect in Safariland Duty Rated holsters.

Thank you for your attention to this important Service Bulletin.