

January 2025

AVON PROTECTION PAPR UNIVERSAL AND COMBINATION HOSE DEGRADATION – HOSE REFURBISHMENT PROGRAM

Assembly Part Numbers Affected: 200201, 200203, 604440, 605339

NOTICE:

On September 20, 2024, Avon Protection released a Technical Bulletin stating there is a potential quality issue regarding the rubber used to manufacture the Universal and Combination hoses. Universal Hoses manufactured during April 2021 through August 2024, and Combination hoses manufactured during February 2022 through August 2024, indicate degraded environmental resilience and possible suspect material batch capability.

As a result, we strongly recommend refurbishment of all affected hoses to ensure the continued safety of your users. As part of this refurbishment, we will arrange shipment back to our Cadillac site, where we will change the outer rubber hose. Once this has been completed, we will then arrange for these to be shipped back to you at no cost.

To participate in the refurbishment program, all units must be returned to our Cadillac, MI, USA manufacturing facility.

A member of the Avon Protection Customer Service Team, will contact you to arrange collection of your affected hoses and we will cover the cost of the return shipping.

If returning units in a single shipment presents an unacceptable impact on your operational capability, the units may be returned in multiple batches. We will work with each customer on a case-by-case basis, to ensure as minimum disruption as possible.

Next Steps:

- Respond to Avon Protection indicating if you would like to participate in the refurbishment program.
- Confirm if your hoses are in active use; this will assist with our planning schedule.

If you have any questions or concerns about the refurbishment program please get in touch.

AVON REMAINS COMMITTED TO PROVIDING QUALITY PRODUCTS AND SERVICES TO OUR CUSTOMERS. WE APOLOGIZE FOR ANY INCONVENIENCE THAT THIS SITUATION MAY CAUSE. WE APPRECIATE YOUR CONTINUED SUPPORT OF AVON PRODUCTS AND SERVICES.

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