## **Roger Curtis**

From: Max Ranke <max@totalsafetysolutions.nl>

Sent: Friday, February 16, 2024 5:42 AM

To: Max Ranke

**Subject:** Statement on Safety Advisory in the USA

Dear Distributor,

On behalf of all of Total Safety Solutions I email you about a Safety Advisory post by the American training company Ready2Respond on various Social media platforms.

For instance, on Facebook, <a href="https://www.facebook.com/reel/1031066998623239">https://www.facebook.com/reel/1031066998623239</a>

Also, you might have seen the comments or the statement on our website already. See below:

"Total Safety Solutions B.V. is aware about a case where a vehicle in the USA was driven whilst the Emergency Plug was plugged into a North American specification vehicle.

A root cause investigation is currently taking place with all relevant stake holders. Once the investigation is conducted and the cause is identified we will inform you with further information."

Please know that this safety concern, the EV Hummer driving away with both our Emergency Plug® and also while being charged with the original charging plug, is based on potentially a different interpretation of the Regulations. We are currently doing our utmost best to find a solution together with all relevant stakeholders in the USA. Good to know, this safety concern is only and specifically for this North American specified vehicle.

You can always contact us if you have urgent questions but for now, I would appreciate if you allowed us to focus on the solution.

We will keep you updated.

Kind regards,

## **Max Ranke**

Sales Director



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**Total Safety Solutions B.V.** 

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